



11 January 2023

## Sending secure email messages: instructions for clients

If you want to send confidential or sensitive documents to the Ministry of Justice or agencies in its administrative branch, it is advisable to do so using the Ministry of Justice's secure email service. The service is easy and safe to use and free of charge.

Please send documents addressed to the Ministry of Justice using the secure email service at <https://turvaviestigov.fi>.

When sending a secure email message, insert the necessary identification information to the subject field, content and attachments of your message. This way, the recipient (for example, the registry of the Ministry of Justice) knows who sent the message and what it pertains to and can forward it to the right person.

1. Go to <https://turvaviestigov.fi>. Write your email address in the From box and click on Continue.

VALTIONEUVESTO  
STATSRÅDET

Encrypted message  
- Send message

From

Continue

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**Postal Address**

Ministry of Justice, Finland  
PL 25  
FI-00023 Valtioneuvosto  
Finland

**Office**

Eteläesplanadi 10  
00130 Helsinki  
Finland

**Telephone**

0295 16001  
Internat.  
+358 295 16001

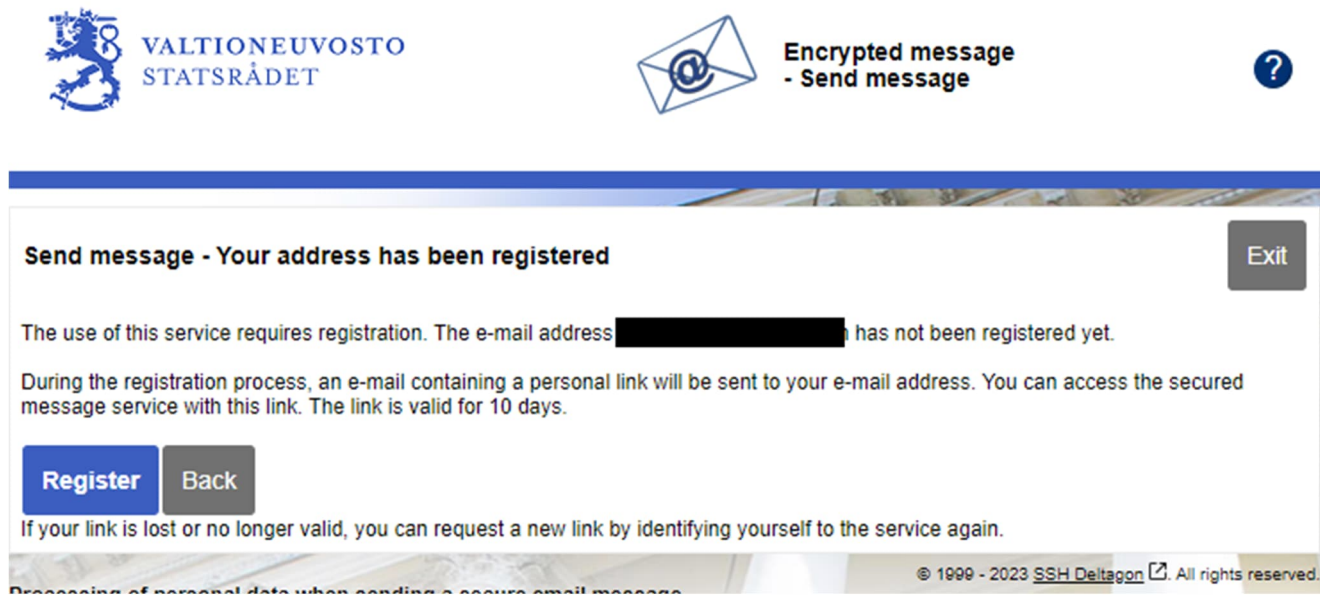
**Fax**

09 160 67730  
Internat.  
+358 9 160 67730

**E-mail, internet**

registry.om@gov.fi  
www.ministryofjustice.fi

2. If you have not used the secure email, you need to register in the service. Click on Register.



**Send message - Your address has been registered** Exit

The use of this service requires registration. The e-mail address [REDACTED] has not been registered yet.

During the registration process, an e-mail containing a personal link will be sent to your e-mail address. You can access the secured message service with this link. The link is valid for 10 days.

[Register](#) [Back](#)

If your link is lost or no longer valid, you can request a new link by identifying yourself to the service again.

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3. The service informs you of successful registration. An automatic message will be sent to your email address including a link for sending a secure message. Go to your email.



**Send message - Your address has been registered**

A link was sent to the email address [REDACTED] which will direct you to a protected environment for sending your message. You can now close this window.

**PLEASE NOTE:** If you use a shared computer, clear your browser history data after you have used the secure email service. Otherwise someone may be able to access the secure email service, pretending to be you. Instructions for clearing browser history data are available on the Internet, or in your browser's instructions. Browsers include Google Chrome, Internet Explorer, Microsoft Edge and Mozilla Firefox.

The link is valid for 10 days.

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4. Open the message you have received from the secure email service. You can send your secure message through the link at the bottom of the page. Click on the link.

Kohteesta: [no-reply@gov.fi](mailto:no-reply@gov.fi) <[no-reply@gov.fi](mailto:no-reply@gov.fi)>  
 Lähetetty: tiistaina 10. tammikuuta 2023 klo 13.19  
 Vastaanottaja: [REDACTED]  
 Aihe: Linkkisi / Din länk / Your link

#### FI

Osoitteesi on rekisteröity valtioneuvoston hallinnonalan yhteiseen turvaviestipalveluun. Pääset lähettämään turvaviestisi alla olevan linkin kautta. Linkki on voimassa 10 päivää.  
[https://turvaviestit.gov.fi/index.cgi?h4-\[REDACTED\]](https://turvaviestit.gov.fi/index.cgi?h4-[REDACTED])


#### SV

Din adress har registrerats i statsrådets förvaltningsområdes gemensamma tjänst för säker e-post. Du kan skicka ditt sekretessbelagda meddelande via länken nedan. Länken är giltig i 10 dagar.  
[https://turvaviestit.gov.fi/index.cgi?h4-\[REDACTED\]](https://turvaviestit.gov.fi/index.cgi?h4-[REDACTED])


#### EN

Your address is now registered in the shared secure email service the administrative branch of the Ministry of Justice. Use the link below to send your secure email message. The link is active for 10 days.  
[https://turvaviestit.gov.fi/index.cgi?h4-\[REDACTED\]](https://turvaviestit.gov.fi/index.cgi?h4-[REDACTED])


5. Add the email addresses of the recipient(s). Write down the subject and content of the message and add any necessary attachments. Click on Send. The maximum size of an attachment is 500 MB. You can also send zipped attachments.



VALTIONEUVOSTO  
STATSRÅDET



Encrypted message  
- Send message



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Address book
Exit

**New message**

From: [REDACTED]

To: [REDACTED] ✖ +

Subject: Presentation

Request read receipt

Message\*

Hj!

Here is [the confidential presentation you requested for Thursday's event](#). [See you in the morning!](#)

Regards,

[REDACTED]

Signature

Attachment Add attachment


Attach


[Torstaisenaari \(salassa pidettävä\).pptx](#) (29.7 KB)


Remove selected

Send

6. You will then receive a confirmation email saying that your message was sent successfully.

 VALTIONEUVOSTO  
STATSRÅDET

 Encrypted message  
- Send message



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**Confirmation** New message Exit

Message sent successfully.


**From** [Redacted]  
**To** [Redacted]  
**Subject** Presentation  
**Date** Wed 11.01.2023 11:39:06


Hi

Here is the confidential presentation you requested for Thursday's event. See you in the morning!

Regards,  
[Redacted]

**Attachments** Torstaisseminaari (salassa pidettävä).pptx [29.7 KB]

Message and attachments (zip) Save 

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